**VPNLess Microsoft Outlook & Teams Issue Procedure**

**What to do:**

1. Connect to PH VPN.
2. Open Company Portal app by typing the application name in search bar.
3. Go to “My Profile” and click on sign out icon beside the “Change Password” button.
4. Once sign out is completed, Do Sign in using your g07 account.
5. Stay connected to PH VPN for 2-3 Hours or more.

**Note that the above steps still don't work. The user needs to work onsite to update the VPNless policy in resolving the issue.**

Graphical user interface, application

Description automatically generated

End.